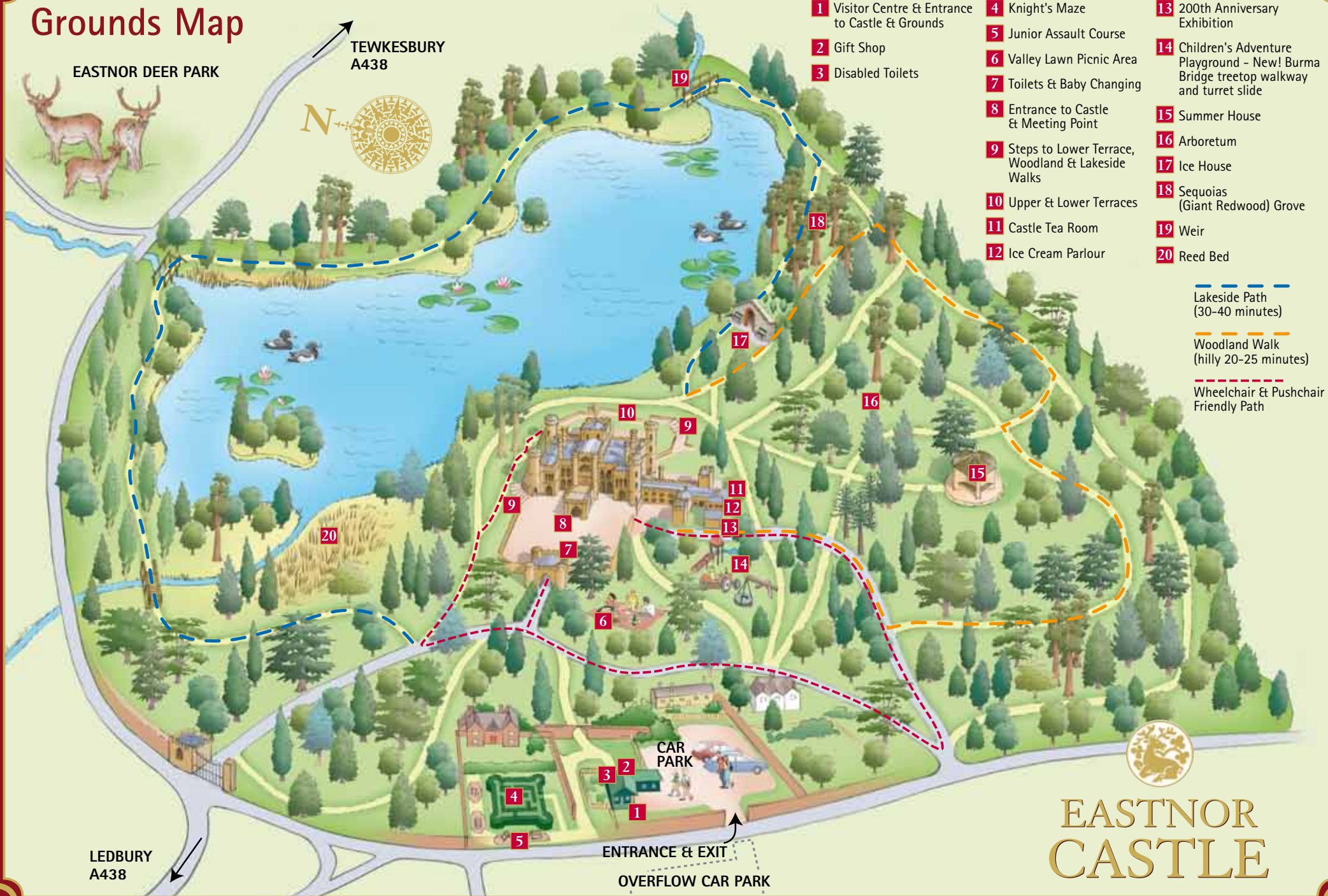


Grounds Map

EASTNOR DEER PARK

TEWKESBURY
A438



1 Visitor Centre & Entrance to Castle & Grounds

2 Gift Shop

3 Disabled Toilets

4 Knight's Maze

5 Junior Assault Course

6 Valley Lawn Picnic Area

7 Toilets & Baby Changing

8 Entrance to Castle & Meeting Point

9 Steps to Lower Terrace, Woodland & Lakeside Walks

10 Upper & Lower Terraces

11 Castle Tea Room

12 Ice Cream Parlour

13 200th Anniversary Exhibition

14 Children's Adventure Playground - New! Burma Bridge treetop walkway and turret slide

15 Summer House

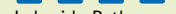
16 Arboretum


17 Ice House


18 Sequoias (Giant Redwood) Grove

19 Weir

20 Reed Bed

 Lakeside Path (30-40 minutes)

 Woodland Walk (hilly 20-25 minutes)

 Wheelchair & Pushchair Friendly Path

LEDBURY
A438

ENTRANCE & EXIT
OVERFLOW CAR PARK

EASTNOR
CASTLE



EASTNOR CASTLE

Information for Visitors

For your Safety

Eastnor Castle is of significant age and has seen many visitors over the years, therefore please take care when climbing up or down any of the stairs in or around the Castle as many are worn and can be slippery in wet weather.

The battlements of the Castle, although well worth visiting whilst you are with us, are not suitable for children under the age of 16 who are not accompanied by a parent or guardian.

We would ask that all children wishing to use the playground or the Assault Course are accompanied at all times by a parent or guardian.

There are many trees in the grounds of the Castle, some of which are very old, therefore we ask that you refrain from climbing or allowing your children to climb the trees.

We also ask that you take care when visiting our Lake as it is very deep in places and the banks are quite steep. It is not suitable for swimming in.

Meeting Point

If you lose any member of your group, the meeting point is outside the Castle Main Door. If you have children, do not forget to show them this location when you arrive.

Facilities for Disabled Visitors

On normal open days, blue badge holders can park next to the front door of the castle in the courtyard. There are 14 steps from this level into the main ground floor castle rooms. We have a wheelchair stair climber and access to all the main rooms on this floor is very easy. Access to the first floor bedrooms is via a vertical platform lift.

We also offer an excellent DVD tour of the upstairs rooms on a TV in the downstairs hallway.

The grounds are quite hilly, and although access to the terraces overlooking the lake is possible, it is not possible to access the arboretum and lakeside with a wheelchair.

The Castle Shop and Kitchen Café are easily accessible by wheelchair.

Privilege Passes & Upgrade Tickets

We offer an exceptional value Privilege Pass which is valid for 12 months and includes admission to all castle public events, except theatre productions and deer park events. Details are available from our Visitor Centre.

You may upgrade your Grounds only tickets for entry into the castle. Please take your ticket to the front door of the castle.

Castle Tea Room

We are pleased to welcome to the old castle kitchen, a new and exciting addition to the Eastnor experience. Cameron & Swan will be serving a delicious selection of good value homemade lunches, afternoon teas and patisserie, using top quality seasonal food. The castle tearoom is adjacent to the ice cream parlour and is open between 11am and 5pm.

Gift Shop

The gift shop offers an interesting range of souvenirs and gifts, many of which are locally sourced. The shop is situated in the visitor entrance and is open between 11am and 5pm.

Castle Opening Times

The castle is open to visitors between 11am and 4.30pm with last admission at 4pm. Please allow at least one hour to see the castle and we therefore strongly recommend that you arrive at the front door no later than 3.30pm.

Castle Grounds Opening Times

The grounds are open between 11am and 5.30pm. Please note that the gates to the grounds and car park will be locked at 5.30pm.



Ice Cream Parlour & Exhibition

The ice cream parlour serves traditional cones and flavoured ice-cream and is open between 11am and 5pm, depending on the weather. Our new exhibition, situated next door, celebrates the 200 year anniversary of the building of the castle, marking our history from the first stone laid.

Children's Quiz Sheets & Nature Trail

For younger visitors, we have a number of quiz sheets and a Nature Trail available at the front door of the castle.

Tree Trail

Eastnor has one of the largest collection of rare and mature conifers anywhere in the United Kingdom, some of which are over 150 years old. A fascinating Tree Trail is available from the Visitor Centre, Gift Shop and front door of the castle.

Guide Book

Our guide book details the history of the castle and the family and provides a detailed description of each room, illustrated with beautiful colour photographs. The book is available at the Visitor Centre, Gift Shop and front door of the castle.

You will find Guides in most of the castle rooms who will be happy to provide information on the castle, the family and the artifacts. In addition, there are laminated room notes in every room to help you make the most of your visit.

Photography & Mobile Phones

We welcome photography in the grounds, but for reasons of security, conservation and to avoid inconvenience to others, it is regretted that photography of any kind is not allowed in the castle. Please switch off mobile phones inside the castle.

Pushchairs, Large Bags & Rucksacks

In the interests of personal safety and for the protection of the building, it is requested that pushchairs, large bags and rucksacks are left with our staff at the front door of the castle. Front baby carriers only are permitted.

Dogs

Well behaved dogs are welcome in the grounds and in the castle but must be kept on a lead at all times.

Picnics

You are welcome to picnic in the grounds and you will find some picnic tables on the Valley Lawn. Please note that the tables in the Castle Tea Room courtyard are reserved for customers who have purchased food and drinks.

Litter

Please follow the country code and take your litter home with you or leave in one of the bins provided.

Weddings & Private Events

Eastnor Castle is a dramatic venue for weddings, receptions, private parties and corporate events. The Gothic Drawing Room is licensed for civil wedding ceremonies and our State Dining Room will accommodate up to 80 guests for a reception. Please enquire at the front door of the castle for further details.

Your Comments

We are constantly looking for ways to improve the facilities and service that we offer our customers. If you have any comments about any aspect of your visit, we would be extremely grateful if you could pass on your feedback to the staff at the front door of the castle or Visitor Centre. There is also a Comments Book on the marble table in the Great Hall.